

Building God's Temple

NASDAD

THE NATIONAL ASSOCIATION OF SEVENTH-DAY ADVENTIST DENTISTS

76th Convention

Event Details & Registration

AUGUST 29 - SEPTEMBER 2, 2019

**LAKE TAHOE RESORT
LAKE TAHOE, CALIFORNIA**



Welcome and Invitation from the NASDAD President

Dear NASDAD Members,

I hope this newsletter finds each of you richly blessed. I am excited to reunite with each of you in beautiful Lake Tahoe this fall, to hear stories of how God is using our dental missions around the world. We are each missionaries in our own practices but through NASDAD God gives us the opportunity to spread his love through service across the globe.

This year in Tahoe, in addition to several great continuing education presenters, we are especially looking forward to including our SNASDAD (student) members in our meeting. To hear their service experiences, enjoying their music, and connect with them about job

opportunities. If you are looking to mentor a student or ready to bring on an associate, or sell a practice, let us know. We love to connect our current and future NASDAD members.

I invite you and your families to join us as we enjoy the crystal blue water, majestic mountains, and star filled skies of Lake Tahoe. The outdoor opportunities are limitless; hiking, biking, paddle boarding, zip-lining, golfing, horseback riding, and more. Quite beach sitting, shopping, and fine dining.

We hope to see you at the 76th annual NASDAD meeting in Lake Tahoe.

See you in Tahoe,

Brian E. Evans, DDS
2018 & 2019 NASDAD
President



Weekend Schedule

Thursday, August 29

4:00 pm Registration

Friday, August 30

8:00 am Registration
10:00 am Scenic Cruise*
2:00 pm BOD Meeting
6:00 pm Dinner**
7:30 pm Vespers

Saturday, August 31

9:00 am Sabbath School
11:00 am Church
1:00 pm Lunch**
6:00 pm Student Led Event

Sunday, September 1

8:00 am Continuing Education
6:00 pm Banquet** &
Business Meeting

Monday, September 2

8:00 am Continuing Education

*Must pre-register; Shuttle
leaves at 10am

**Advance registration required

Contact NASDAD if you're a musician
and want to help with music.

Spiritual Emphasis Speaker

Richard Duerksen, Storyteller in words and photos

Building God's Temple

Friday Vespers: The Transforming Power of Intentional Service
Sabbath Worship: Becoming Bricks in God's Temple



Richard Duerksen is a respected pastor, administrator, speaker, and author who is known around the world as an "Itinerant Pollinator of Grace." Currently serving as a Storyteller for the Oregon Conference of Seventh-day Adventists, he also writes a monthly column for *Adventist World Magazine*, and for the North Pacific Union Conference *Gleaner*.

Richard's wife, Brenda, is a graduate of the Loma Linda University School of Nursing. Richard and Brenda dedicated nearly ten years to Maranatha Volunteers International where Richard served as host of the television program, *Maranatha Mission Stories*, and Brenda coordinated volunteer Medical Mission outreach.

Richard's and Brenda's three adult children, and three grandchildren, live in Colorado, California, and New Zealand.

Richard's theme for this weekend is, "Building God's Temple." His presentations will include stories demonstrating how Intentional Service transforms the world.

MISSION EMPHASIS SABBATH SCHOOL

Please join us for the mission emphasis Sabbath School program. As usual, you will enjoy special presentations about various dental missions taking place around the globe.

We are very excited to hear from Dr. Mel-Anizi Bersaba, LLUSD '17, who is now serving as a missionary in the Better Living Adventist Hospital Dental Clinic in Nairobi, Kenya.

We are anticipating students from LLUSD to attend so you can expect to see them involved in a lot of the programming and, very likely, we'll hear about some of their Service Learning mission trips.

When you register, please tell us how many small chil-

dren you have so that we can determine how best to provide for them during the Sabbath School hour.

The Year Around Mission Money (YAMM) Offering is collected during Sabbath School. This fund is what NASDAD uses to support mission projects. 100% of your donation to the YAMM Fund is used for voted mission projects, it is never used for operating expenses.

If you can't attend the convention, you can make a donation to the YAMM fund via the [Online Giving page](#) of the NASDAD website. It's available at any time of the day or night.

CONTINUING EDUCATION

Sunday, September 1st - 8:00 am - 2:00 pm
Monday, September 2nd - 8:00 am - 12:00 pm
10 hours of Dental CEU

Dentists: \$250/pp
RDH & RDA: \$175/pp

Please note that your CE registration fee includes lunch on Sunday.

BRIAN J. GOODACRE, DDS, MSD**Sunday, September 1, 2019****8:00 am to 10:00 am**

Dr. Brian J. Goodacre received his DDS degree from Loma Linda University School of Dentistry in 2013. He completed a four-and-a-half-year combined program in Prosthodontics

and Implant Dentistry at Loma Linda University School of Dentistry in 2017, earning an MSD degree. He is a board certified prosthodontist and currently an assistant professor at Loma Linda University School of Dentistry.

Course Title

Digital Dentures: Current and future applications

Course Synopsis

Digital dentures have revolutionized the treatment of edentulous patients. They can be fabricated using a variety of clinical workflows allowing an easy transition into your clinical practice. This lecture will discuss the available workflows, benefits and future trends of digital dentures.

Educational Objectives

1. Provide a clear understanding of the various digital denture workflows
2. Demonstrate the benefits of digital dentures
3. See future applications of digital dentures and how to push the boundaries to fabricate a truly digital denture

CONTINUING EDUCATION

DAVID M. REEVES, DDS, CAGS

Sunday, September 1, 2019

10:00 am to 12:00 pm



Dr. David Reeves maintains a private practice limited to endodontics, implants, and microsurgery in Reno, Nevada.

In 1985 he received his dental degree at Loma Linda University Dental School and began his career practicing in general dentistry with the National Health Service Corps for a period of three years. He continued practicing general dentistry for an additional nine years in private practice at South Lake Tahoe. His increasing interests in endodontics, root anatomy and morphology, and the use of the dental operating microscope lead him to continue his education completing the endodontic graduate pro-

gram at Boston University under Herbert Schilder's chairmanship in 1999.

He involves himself in continuing education having completed advanced training in occlusion at the Foundation of Advanced Continuing Education (FACE), Loma Linda University MaxiCourse in implantology, and numerous surgical courses at the Interdisciplinary Dental Education Academy (IDEA).

His passion for endodontics extends to the promotion of shared values and team involvement as a necessary element in creating a learning environment that strives for continual professional growth and development.

Course Title

Preservation of natural root forms using endodontic microsurgery and regeneration techniques: A clinical perspective

Course Synopsis

A clinical perspective of evaluating and treating natural root forms with the objective of removing pathology and providing an environment for regeneration and rehabilitation of the periradicular space. Presentation will include technologies and materials used in clinical practice to enhance longevity of natural roots.

Educational Objectives

The participant will be presented with conditions for decision-making when considering periradicular regeneration as a treatment option.

- The participant will be exposed to techniques and materials influencing periradicular regeneration from an endodontic perspective.

- The participant will review and have the ability to discuss selected treatments involving natural reforms and periradicular rehabilitation.

CONTINUING EDUCATION

ROBERT H. MACCARIO, MBA**Sunday, September 1, 2019****12:00 pm to 2:00 pm**

Mr. Robert Maccario is President of Dental Management Sciences, LLC, a business management firm for dental practices. He earned his MBA from Pepperdine University.

Bob is a veteran of the dental field, with over 40 years of experience.

He is the business manager for four private practices, has held a faculty position at University of Pacific Dental School as an Adjunct Assistant Professor, created a business school curriculum for a national post

graduate dental institute and operated a large commercial dental laboratory for 18 years prior to managing dental practices. Bob is a popular speaker at major national meetings with emphasis on implementation and marketing of oral systemic dentistry on a sound business basis.

Bob and his Wife Kari live in Reno, NV. Bob is President of the Virginia Range Wildlife Protection Association, a 501c Non-Profit dedicated to protecting the wild mustang horses in Nevada.

Course Title

Life After Dental School - Building Your Career

Course Synopsis

There has never been a better time to be in dentistry. As a well educated dentist, your career options today are unlimited. There are three major influences that are accelerating your opportunities in the profession.

The Science: The growing body of knowledge continues to support oral care as a key player in total health; many medical problems have dental solutions. No longer perceived as just a “tooth mechanic”, this presents opportunities for you as a dentist to not only offer life changing care but, lifesaving care.

Referral sources are changing: Understanding dental insurance is just a referral source. As the medical and dental insurance industry continue to consolidate, Preferred Providers Organization (PPO’s) and/or Exclusive Provider Organizations (EPO’s) will have a significant impact on a practices ability to participate and be compensated fairly.

Consumerization of Healthcare: Employers continue to reduce their percentage of contribution to employee healthcare plans, leaving employees to take greater charge in the selection, funding and participation of their own health and well-being. As this wave of healthcare consumers continues to swell, so too will the topics pertaining to wellness, “self-care”, choice and lifestyle.

These profound shifts are setting the stage for the next great economic boom as we observe the rise of the healthcare consumer.

Educational Objectives

- The Marketplace - Identify what opportunities are best for you
- Practice models - the good, the bad, and the not-so-profitable
 - Interview process- discover the right fit for you.

CONTINUING EDUCATION**CHARLES J. GOODACRE, DDS, MSD****Monday, September 2, 2019****8:00 am to 12:00 pm**

Dr. Charles Goodacre received his DDS degree from Loma Linda University and an MSD degree in Prosthodontics and Dental Materials from Indiana University. He served as Chair of Prosthodontics at Indiana University and Dean of the Loma Linda University School of Dentistry. He is a Diplomate and Past-President of the American Board of Prosthodontics, Past-President of the American College of Prosthodontists, and Past President of the

Academy of Prosthodontics. He is a member of the Board of Directors of the Foundation for Oral Rehabilitation (FOR) and Chairs their Education Council. He has over 220 published articles, abstracts, textbooks, and textbook chapters. In addition, he has developed or helped develop 17 online CE courses, 11 electronic education programs, and 3 eBooks. He currently holds the title of Distinguished Professor and teaches in the Advanced Education Program in Implant Dentistry at Loma Linda University and maintains a private prosthodontic practice.

Course Title

Tooth retention through root canal and/or periodontal treatments *VERSUS* Tooth replacement using dental implants or fixed partial dentures: Which treatment is best?

Course Synopsis

This presentation will discuss the scientific and clinical factors used to determine whether a tooth should be retained or be extracted and replaced with a dental implant or a conventional fixed partial denture.

Educational Objectives

1. Identify the factors that should be considered when determining whether to perform root canal treatment and/or periodontal treatment rather than extract a tooth and place an implant or fixed partial denture.
2. Discuss the clinical survival rates of each treatment modality.
3. Compare root canal treatment and dental implants based on biologic factors, associated procedures required, cost and cost-effectiveness, esthetics, and psychosocial factors.



MS Dixie II Emerald Bay Sightseeing Cruise

Friday, August 30, 2019 - meet shuttle at 10:00 am

Group rate, including transportation

Adults: \$62

Children: \$34

Considered one of South Lake Tahoe's most entertaining water activities, the Daytime Scenic Cruise on Lake Tahoe has been voted "Best Cruise in Nevada" by Nevada Magazine. This 2.5-hour scenic daytime cruise offers fabulous photo opportunities, sunshine, and fresh Lake Tahoe air, which has a way of invigorating everyone around. As you cruise to Emerald Bay, you'll learn how it was formed, some of its fascinating history, and you will enjoy a special video presentation. With plenty of room to spread out and get comfortable, you'll quickly settle in and find the best place on-deck to snap magazine-worthy photos.

Personal picnics are not permitted aboard the M.S. Dixie II. However, lunch is available for purchase

TRANSPORTATION IS INCLUDED

Meet the shuttle at Harrah's Hotel & Casino, near the Arcade Entrance no later than 10:00 am - the shuttle leaves promptly at 10:05 am.

REFUNDS

Once tickets have been purchased, NASDAD cannot offer refunds. You may, however, send someone in your place.



STUDENT LED SOCIAL EVENT - SATURDAY EVENING!

Please plan to join us on Saturday night for this special student directed social event. The evening is sure to be filled with laughter and fun so you definitely want to make this a top priority! Use this opportunity to get to know your future colleagues & friends on a social level.



SUNDAY EVENING BANQUET & CONSTITUENCY MEETING

Wild Things, Inc

Sunday, September 1, 2019

A last minute change has allowed this amazing organization to be the banquet entertainment during the 76th Convention! Register for the Sunday evening Banquet to enjoy this special program!



Wild Things, Inc is a fun, humor-filled, backed by scientific evidence and interesting anecdotes, program. Animals as wildlife ambassadors bring a message of conservation and appreciation for the earth's natural wonders, with the ultimate goal of inspiring future generations to love and appreciate our natural world and, hence, preserve it for all the years to come.

OTHER THINGS TO DO

EPIC DISCOVERY

This outdoor, active experience is only steps away from the doors of The Lake Tahoe Resort! Enjoy a gondola ride to a variety of activities awaiting your discovery. Learn and play with your family on the ropes courses, zip lines, mountain coaster, climbing walls, tubing, and guided hiking tours. Enjoy lunch at Tamarack Lodge surrounded by Tahoe's unmatched scenery. Check them out online, [Epic Discovery at Heavenly Lake Tahoe](#).



TAHOE SOUTH WATERFALL GUIDE

With lots of snow still in the mountains, the waterfalls around Lake Tahoe will be flowing strong this summer! Here are a few top recommendations for Lake Tahoe waterfalls:

Cascade Falls is probably one of the best short hikes you can do in the Emerald Bay area. This hike is only 1.5 miles round trip. This is one of the most popular hikes in the area, so parking will be difficult.



Glen Alpine Falls is a great destination that is a little off the beaten path. Both the upper and lower falls here offer an up-close experience with the rushing water. The upper falls is a one mile, round trip hike where the falls drop about 30 feet. The lower falls are more impressive, plummeting about 60 feet down the step-like rocks. The best part of the lower falls is that there is virtually no hike to get there. Simply park and stroll down to the already visible rushing waters.

Upper Eagle Falls an easy, half-mile round trip hike is one of the most popular in the area and excellent for any level of hiker. The falls themselves are only about 25 feet, however, rewarding nonetheless. Get there as soon as possible as the parking lot fills quickly.

Lower Eagle Falls is a slightly more difficult hike than the upper falls, but a much bigger reward! A moderate, 2.1 mile round trip hike will bring you down to the water level of Emerald Bay on a well-maintained trail. The water here cascades down about 150 feet and is really impressive. Check out the Vikingsholm Castle while down there, too. The return hike can be difficult so be careful, as it is a steep climb back up the path.

....MORE WATERFALLS & DETAILS ON THE CONVENTION WEBSITE....NASDAD.ORG

INTRODUCING THE NEXT NASDAD PRESIDENT AND THE 2020 CONVENTION LOCATION & DATES

The NASDAD Board of Directors is pleased to present Dr. Tristan Hamilton as the President-elect. He will officially take the reigns as President at the conclusion of this upcoming convention in Lake Tahoe. We hope you will join us so you can witness the official passing of the presidential gavel.

Dr. Hamilton is already busy making plans for the 77th Convention. The official hotel contract has not yet been signed (but it's in the works!) so we'll keep the hotel a secret, for now, but we would like to *officially announce the dates and location* so you can mark your calendars and make NASDAD a part of your 2020 travel and vacation schedule.

77th NASDAD Convention SAN JUAN, PUERTO RICO FROM OCTOBER 8-13, 2020!!

Puerto Rico is an amazing place and we're sure you will enjoy getting to know the island, culture, and people. Even though Puerto Rico was hard-hit by Hurricane Maria, they are up and running, ready for tourism, friends, and adventurers to return!

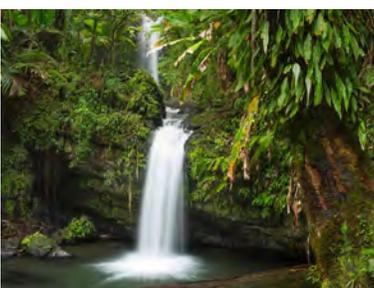
A glimpse at what Puerto Rico offers...

Old San Juan Old San Juan is special in every way, known for its rich history, five century old forts, romantic ambiance, Old World elegance, exquisite food, and festive atmosphere. "*El Viejo San Juan*" is no ordinary cookie cutter destination.

Bioluminescent Bays - there are only 5 in the entire world, and 1 of them is in PUERTO RICO!

El Yunque National Rain Forest is the only tropical rain forest in the national forest system. At nearly 29,000 acres, it is one of the smallest in size, yet one of the most biologically diverse of the national forests, hosting hundreds of animal and plant species, some of which are found only at El Yunque National Rain Forest .

Zipline, Kayak, Sail, Cruise - you can do it all in PUERTO RICO!!



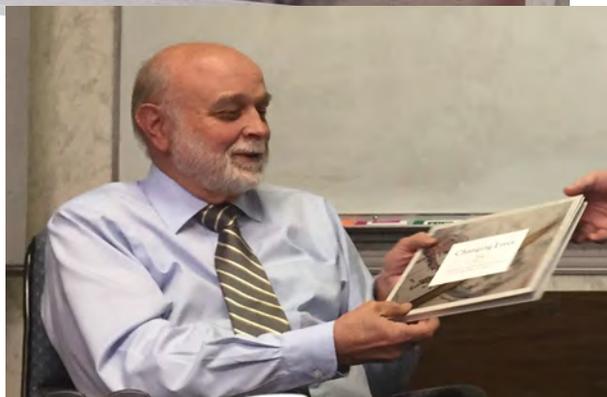
CHANGING LIVES

The Story of Dental Mission Service at Loma Linda University

The long-awaited mission book, "Changing Lives," has been published and is in our hands! This book features a number of NASDAD members and LLUSD alumni who have served NASDAD's mission both in the United States and internationally. The stories and photographs provide a vivid experience in daily details of past and current dental missions.

NASDAD has had the pleasure of gifting this beautiful book to a few people who have been particularly supportive of NASDAD and the dental mission ministry around the world. Some of these people have given many thousands of dollars to the NASDAD mission work, others have provided expertise, others, months of volunteer service.

You can get your own copy by making a donation, as little as \$50, to NASDAD. For more information about how YOU CAN get your own copy of this amazing book, please email the NASDAD office at: nasdad@llu.edu.



Dr. Richard Hart receiving a copy of "Changing Lives"

Your Opportunity To Support Students, New Graduates, AND The Future Of NASDAD

NASDAD wants to introduce students & recent grads to practicing dental professionals who are willing to be a mentor or guide as the student joins the dental world. We wish to introduce them to individuals willing to spend time with them, perhaps invite them for a meal, be available to answer questions, and serve as adviser and friend. We would hope that through this relationship, the newer dental or dental hygienist can reach their ultimate, desired practice as soon as is realistic.

Visit the Mentoring & Opportunities page on NASDAD.ORG for more information about how you can be involved.

Volunteer Opportunities

Did you know the NASDAD website has a dedicated link for short term volunteer opportunities? Check it out, NASDAD.org.

MISSION TRIPS SUPERVISING STUDENTS

Look for Dr. Gary Kerstetter from LLU School of Dentistry Office of Service Learning if you would like to volunteer supervising students on Service Learning Mission trips or email him at gkerstetter@llu.edu

Globally, there are about 120 Seventh-day Adventist-owned dental practices around the world. Some of them could benefit from your expertise and collaboration and you will benefit from the experience. Please contact Doyle Nick for more information: dnick@llu.edu or 909-558-4607

Long-term Service

Kinshasa, Democratic Republic of the Congo - SDA Dental Clinic needs a regular Adventist dental missionary in the Adventist Dental Clinic. This clinic is in the capitol city of Democratic Republic of Congo and has the potential to attract the most influential and discerning people in the country. A dentist with skill, vision, and a sense of adventure can make a tremendous difference in God's work in this area.

Glei, Togo - Needs a volunteer dentist who could serve for several months, preferably a year with room, board, and stipend provided.

Saipan SDA Dental Clinic –A capable dentist is needed to commit to a five-year posting on the beautiful, island paradise of Saipan. The position of Dental Director would be a good fit for an experienced, dental leader. The Saipan practice is one of the most vibrant and consistently effective clinics in the Adventist dental system and a number of skilled professionals work together there.

Guam Adventist Clinic – The very active dental clinic in the Guam Polyclinic would be a very enjoyable and rewarding place to spend some years providing needed dental care and working with like-minded professionals. Guam is a beautiful Pacific Island in the Northern Marianna Islands.

Grenada – An entrepreneurial dentist will soon be needed in this newly rebuilt, renewed and equipped Adventist dental practice on the Island of Grenada.

Short-term Service

Yaoundé, Cameroon – This dental clinic has been in the healing business for forty years. All of the dentists are from Cameroon and they would enjoy having a self-supporting volunteer to work with them for one or a few months.

AMEN, Maranatha, Hands, and many other similar organizations are often in need of able and willing volunteers to make important, one-time and short-term programs successful. These organizations have websites that inform volunteers of needs, schedules, and other details.

Maasai Dental Clinic, Kenya – Would you appreciate a spectacular cultural and natural experience in addition to the satisfaction of volunteer service to wonderfully interesting, appreciative, and open-minded people? It would be hard to imagine a more exciting short term opportunity for a dentist than this dental clinic near the Maasai Mara Game Reserve in Kenya Africa.

Convention Registration Deadline: August 5, 2019

Hotel Reservations Deadline: July 29, 2019

THE LAKE TAHOE RESORT

At the base of Heavenly Mountain Ski Resort, you'll enjoy 2-room suites, free breakfast buffet, an indoor heated pool, and you'll be within walking distance to shopping and restaurants!

Reservations can be made online or by calling.

Online: www.tahoeresorthotel.com

Group code: NASDAD

Call the hotel directly at 530.544.5400, reference NASDAD

Double Occupancy room rates and other information

King Room: \$179/night Queen Room: \$199/night

As available, Monday-Wednesday (up to 3 days +/-) - King room \$149/night

Valet: \$10/night - reflected on final hotel bill

Resort fee: \$19/night

Hotel Reservations Deadline: July 29, 2019

Convention Registration Deadline: August 5, 2019

AIRPORT INFORMATION AND SHUTTLE INFORMATION

Reno/Tahoe Int'l Airport - 60 miles

Sacramento Int'l Airport - 100 miles

South Tahoe Airporter provides transportation, with non-stop service from Reno/Tahoe International Airport to South Lake Tahoe. Make your reservation ahead of time. 1.866.898.2463

Round Trip : \$53/pp One Way : \$29.75/pp

*rate subject to change

REGISTRATION FEE

Attendees must register and pay the convention registration fee. Registration fees provide for the administrative expenses of the convention—which include expenses associated with guest speakers, audio & visual equipment, meeting room rental fees, postage, printing, and more.

Meals, continuing education, etc, costs are separate registration items.

See registration page for details.

ONLINE REGISTRATION

You may register for the convention ONLINE!

To register online:

Navigate to **76th NASDAD CONVENTION** at NASDAD.ORG and select '[Online Registration](#)'

UPDATE YOUR CONTACT INFORMATION

Help us maintain database integrity by completing the Update Contact Info form on our website, NASDAD.ORG!

2019 GRADUATES

A special welcome to first-year post grads! Please indicate your grad year on the registration form and your registration **FE** will be waived.

TEMPERATURES

Average High - 79° F
Average Low - 50° F

NEW LIFE MEMBERS

You will receive two complimentary banquet tickets.

CURRENT LIFE MEMBERS

Remember to bring your Life Member key on the lavender cord to wear at the banquet.

Convention Registration Deadline: August 5, 2019

Hotel Reservations Deadline: July 29, 2019

76th NASDAD Convention Registration

Please here or online by August 5, 2019

Name - please print clearly for name badge

Guest Names - please print clearly for name badge. Indicate age for any guests under Age 12.

<u>EVENT</u>	<u>PRICE</u>	<u>QUANTITY</u>	<u>TOTAL</u>
Convention Registration Fee includes spouse <input type="checkbox"/> Waived for 2019 graduates	\$150	_____	_____
Friday August 30			
Scenic cruise, adult	\$62	_____	_____
Scenic cruise, child	\$34	_____	_____
Dinner	\$40	_____	_____
Saturday, August 31			
Lunch	\$35	_____	_____
Student Led Social	\$0	_____	_____
Sunday, September 1			
CE	SEE	DETAILS	BELOW
<input type="checkbox"/> <i>2 Complimentary for New Life Members</i> Banquet	\$60	_____	_____

Dietary Restrictions - the hotel will attempt to meet dietary restrictions but they need to know ahead of time. Please indicate below any restrictions you have.

City _____ State _____

Phone _____

Email Address _____

PAYMENT METHODS
CHECK or CREDIT CARD or ONLINE

***If paying by credit card, all of the information below MUST BE PROVIDED!**

Name* (as it appears on your credit card) _____

Email Address* _____

Credit card billing address* _____

City* _____

State* _____ Zip* _____

Visa MC Exp. date* _____
 AE Verification code* _____

Credit Card #* _____

10 HOURS OF DENTAL - includes Sunday lunch
CONTINUING EDUCATION
September 1 & 2
Sunday 8 am - 2 pm
Monday 8 am - 12 pm

DDS CE, per person	\$250	_____	_____
RDH & RDA CE, per person	\$175	_____	_____
2019 Membership Dues, if applicable			
DDS	\$115	_____	_____
RDH	\$58	_____	_____
1st year post-grad DDS/RDH (c/o 2018)	\$58/\$30	_____	_____
Donation to the Student NASDAD (SNASDAD) Fund (or other amt)	\$350	_____	_____

Total Enclosed or to be Charged \$ _____

Send Payment & Registration to:
PO Box 101, Loma Linda, CA 92354
Fax to: 909-558-0209 **OR** Email to: nasdad@llu.edu

Checks payable to NASDAD

[Prefer to register online?](#)
[Visit NASDAD.ORG for more info](http://Nasdad.org)



NASDAD

PO Box 101, Loma Linda, CA 92354

ADDRESS SERVICE REQUESTED

